

# Drums on SALE Return Authorization Form

Please fill out as much information below as possible so we can expedite your return and/or credit. Credit will be approved after inspection of returned items. Please allow up to one complete billing cycle (up to 30 days) for refunds to be processed back to your card or PayPal account; Store credit is available after inspection.

Date \_\_\_\_\_ Date of purchase \_\_\_\_\_

Customer Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Invoice Number \_\_\_\_\_

Internet Order Number \_\_\_\_\_

Reason for return:

- Defective
- Damaged
- Not Needed
- Other \_\_\_\_\_

Do you want:

- Store Credit
- Refund
- Replacement

## Product Returned

## Reason For Return

## Return product to:

Drums on SALE  
11375 Robinwood Dr.  
Hagerstown, MD 21742-6706  
301-733-3786

*All returned items must first have prior authorization via telephone or email. For full credit, returned items must be in new condition with all original packaging and paperwork intact. Items in poor condition may be refused for return. Returned items may also be subject to 20% restocking charge according to the items condition and/or reason for return. All shipment fees and freight costs are non-refundable, even if free freight was offered on the initial sale. Shipment damage claims and product warranty claims may be handled by the respective freight carrier and/or manufacturer directly.*